

eServices Support in South West Region

The **West Deployment Team** at the eHealth Centre of Excellence supports the deployment of **eConsult** in South West and Waterloo Wellington, and **eReferral** across the South West, Waterloo Wellington and Hamilton Niagara Haldimand Brant regions, partnering with Ontario Health West to support the Erie St. Clair region.

CURRENT STATE: eReferral & eConsult

eReferral



Total Number of Senders	1,864
Total Number of Receivers	314
Total Number of Referrals Processed	106,191
Total Number of Unique Patients	60,131
Patients Receiving Email Notifications	59%

as of April 30, 2024

eConsult



PCPs with OTN access	1,038
Specialists Registered	177
Total Number of eConsults Sent	33,420
Number of eConsults sent / 1000 people	7.15
Median Response	< 1 Day

For a full list of receivers and Specialists, please visit: [eReferral Destination Lists](#) and [eConsult Specialists Lists](#)

New eReferral Receivers:



- **Cataract Central Intake South West Region**
- **Dr. Alain Proulx** – Ophthalmology (London)
- **Dr. Alex Camacho** – Ophthalmology (London)
- **Dr. David Schulz** – Ophthalmology (Stratford)
- **Dr. Derek Lui** – Ophthalmology (Woodstock)
- **Dr. Juan Gabriel Glinka** – General Surgery (London)
- **Dr. Kyle Brydon** – Ophthalmology (St. Thomas)
- **Dr. Lulu Bursztyn** – Ophthalmology (London)
- **Dr. Marc Raymond** – Otolaryngology, Plastic Surgery (Strathroy)
- **Dr. Mary Feng** – Ophthalmology (London)
- **Dr. Rookaya Mather** – Ophthalmology (London)
- **Forest City Neurology Clinic – Dr. Warren Berger** – Neurology (London)
- **Dr. Yiannis Iordanous** – Ophthalmology (London)

New eConsult Specialists:

- **Dr. Behzad Hassani** – Chronic Pain & Emergency Medicine
- **Dr. Eric To** – Hematology
- **Dr. Laura Bell** – Breastfeeding Specialist
- **Dr. Mark Kuprowski** – Clinical Immunology and Allergy

RESOURCES

Interested in eReferral?

Clinics/clinicians can complete our Expression of Interest to be added to our onboarding queue: [eReferral Expression of Interest](#)

Interested in eConsult?

Clinicians can complete our: [Intake Form for Specialists](#) or [Intake Form for Primary Care](#)